

# Safety Seminar

## Psychological Injury Claims & the Saskatchewan Workers' Compensation Experience

Denise Klotz will shed light on the Saskatchewan Workers' Compensation Board's (WCB) experience in adjudicating and managing psychological injury claims.

The session will cover a brief look at the history of psychological claims in Saskatchewan and across Canada, the 2016 addition to the Workers' Compensation Act of presumptive legislation for psychological injuries, as well as the key elements of the WCB Psychological Injury (02/2017) policy and procedure.

The information and examples shared in this session will assist you in understanding the complexities that may be involved in psychological work injury claims.

### About the Speaker:

Denise Klotz is the Executive Director, Office of the Workers' Advocate (OWA), at the Ministry of Labour Relations and Workplace Safety (LRWS). She has 17 years' experience in the complex workers' compensation decision-making and appeal processes, 11 years as a member of the senior executive leadership team at LRWS, 11 years as chair of the Canadian Association of Workers' Advisors and Advocates (CAWAA), and 11 years as a Director on two Boards: Council of Canadian Administrative Tribunals (CCAT); and, Saskatchewan Administrative Tribunals Association (SATA).

The OWA provides legal advice and representation services for individuals with claims before the Workers' Compensation Board (WCB). OWA advocates are not lawyers but are specialized subject matter experts trained on administrative law and the interpretation of WCB legislation, policies, procedures, and appeal processes.

Denise is committed to improving and promoting access to justice and works to ensure the Workers' Compensation system is fair, accountable and responsive to the needs of injured workers and that injured workers receive every consideration and entitlement due, under the provisions of the Workers' Compensation Act.

She is also proud to have established LRWS as a leader in Psychological Health and Safety (PSH) in the workplace. LRWS established a ministry PHS policy in 2013, one of the few employers at the time in Canada to have such a policy. Denise continues to be responsible for championing mentally healthy workplaces.

If you would like to find out more information about the Office of the Workers' Advocate, consider checking out their virtual booth that is also available during this Safety Seminar.

 Saskatchewan Safety Council

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